



Accommodation Orlando

Terms and Conditions

Your booking

After making a reservation you must complete the booking form, duly signed by the first named person in the party. The party leader must be over 18 years of age and authorised by all members of the party listed to accept the conditions of booking on their behalf. Once the booking form is received the booking will be confirmed in writing, please check them carefully to ensure they are correct notifying any changes immediately. Due to state fire regulations the maximum capacity of the villa must not be exceeded. After you have received the confirmation we have a binding contract, all matters arising from it are governed by Scottish law.

Villa occupancy

The villa will be available for your occupancy at 4pm on the first day of your confirmed rental period. You are expected to vacate the villa by 10am on the last day of your confirmed rental period.

Payment

A £200 per week deposit is required on booking and is non refundable. The balance and security deposit is due 8 weeks prior to your arrival. If you book less than 8 weeks before arrival the full balance is due immediately.

Security deposit

You are required to pay £100 Security Deposit in case of breakage, loss or damage to the villa during your stay. This will be refunded 14 days after you return from holiday subject to there being no damage to the home or it's contents.

If you have to cancel your holiday.

Should it become necessary to cancel the booking the cancellation must be made by the party leader. The cancellation will become effective from the date the letter is received. Cancellations are subject to charge detailed below as a percentage of the total amount due dependent on the time you cancel.

Cancellation notice given:

More than 56 days prior to arrival date - Deposit only
56 to 0 days prior to arrival date - 100%

Force majeure

Unfortunately we cannot be held responsible nor accept liability where we are prevented from delivering our contractual obligations by "force majeure". These include but are not limited to, war, threat of war, civil commotion or strife, hostilities, strikes and other industrial disputes, natural disasters, fire, acts of God, terrorist activities, weather conditions, government action or other events outside our control. Your travel insurance may cover you in some of these events.



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Travel Insurance

It is vital that you have adequate travel insurance for all members of your party to safeguard you from loss should it become necessary to cancel your holiday for an insurable reason. It is your responsibility to ensure you purchase cover that is sufficient for your needs.

In case of complaint

Whilst it is unlikely that you should have a complaint concerning your booking, things do occasionally go wrong. In case of complaint you must inform the local management company immediately so the matter can be rectified as soon as possible. If you are not satisfied with the solution please make this known in writing. We will not accept liability for any dissatisfaction or other complaints not reported to the management company during your stay. Should the complaint be unresolved when you leave please put your complaint in writing to us within 10 days of your arrival back to the UK. No liability will be accepted if the complaint is not received in writing within this period.

The use of amenities

The use of accommodation and amenities ie swimming pool, spa etc is entirely at your own risk, no responsibility can be accepted for injury, loss or damage to the user or visitors belongings.

Online Credit Card Payments

Payments made through the web site online credit card payment facility will incur a 2% surcharge to cover processing costs.

Prices:

Accommodation Orlando Prices			
Low Season	Mid season	High Season	Peak Season
Jan. Feb. Mar. Nov. Dec.	Apr. May Jun. Sep. Oct.	Jul. Aug.	Christmas Easter
£450	£500	£550	£600

All Prices are per week and include 12% taxes.
Months given are as guides. Please [contact us](#) for further details.
Pool/Spa heating is available if you wish.